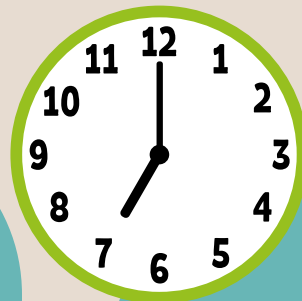




### **Transport**

Transporting a client to an appointment or community event is part of service delivery



### **Provider Travel**

Travel a support worker or helper occurs on the way to or from delivering services, this is charged based on the hourly rate. excluding the first visit of the day.



### **12 Hour Over Night Care**

Over night care is great for people who need the peace of mind for on call care through the night (8 hours of sleep) and 4 active hours



### **24 Hour Care**

This care option provides up to 10 hours of active support within a 24 hour period or following the industry award .

## **Subcontractor Services and Products**

Your Home Care Package offers more than just basic care. As you age, you might need different kinds of help, and your package can support these needs. This could include services like:

- Physiotherapy to help you move better,
- Occupational therapy to make daily tasks easier,
- Home maintenance to keep your house safe, or special equipment to help you be more independent.

Different providers charge different prices for these services. At Aged Care Ambassadors, we're here to help you understand the costs based on your package. We'll arrange these services for you and make sure you always have a choice in your care. Our goal is to help you get the most from your Home Care Package, so don't hesitate to ask us, should you have any questions about what services you can access.

**(07) 5449 1602**

**[www.agedcareambassadors.com.au](http://www.agedcareambassadors.com.au)**

# WHAT SETS US APART?

## EXPERIENCED AND DEDICATED CARE TEAM

Our dedicated care team is committed to providing compassionate, personalised support. With extensive experience and ongoing training, we ensure each client receives the highest quality care tailored to their unique needs and preferences.

## PERSON CENTRE APPROACH

They focus on supporting individuals to live successful, engaged, and meaningful lives in their communities and homes. This aligns with the modern emphasis on person-centered care in aged care services.

## EMPHASIS ON CONNECTIONS

They recognise the importance of strong social connections, which is crucial for overall well-being in older adults. This approach aligns with the concept known for longevity and quality of life.

## POSITIVE CLIENT FEEDBACK

Testimonials highlight the reliability, friendliness, and trustworthiness of their staff, as well as the high level of care and support provided.

## MORE HOURS OF CARE

We try to ensure lower hourly rates and fees to assist our clients so they can have more hours of supports and services.

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