



PRICING SCHEDULE

2025

Support at Home Program

Schedule of Hourly Rates	Standard Weekday	Saturday	Sunday	Public Holiday
Personal Care	\$65	\$92	\$118	\$135
Social Community Support	\$65	\$92	\$118	\$135
In Home Care	\$65	\$92	\$118	\$135
Cleaning & Household Tasks	\$65	\$92	\$118	\$135
Light Gardening	\$80	N/A	-	-
Meal Prep & Grocery Shopping	\$65	\$92	\$118	\$135
Companionship	\$65	\$92	\$118	\$135
Nursing	\$143	\$155	\$168	\$234
Care Management Fee	\$32	\$54	\$127	\$187
Package Management Fee	\$24	\$45	\$104	\$153



Light Gardening – Price will vary based on the size of the property and nature of work required.

Other Important Information

Minimum Service Hours	Personal care visits by support workers are for a minimum of 30 minutes. All other services are for one hour minimum. Services greater than the minimum hours will be billed in 15-minute increments.
Cancellation Fees	We require 2 business days (Monday to Friday) notice to cancel your service without charge as our employees are unable to action your request over the weekend. A cancellation fee equal to the schedule service will be charged. In the event of an emergency please contact us to discuss your situation.
Kilometres	Travelled on assisted visits (with and without clients in vehicle) are charged at \$1.50 per kilometres.
Reimbursements	There will be no charge for reimbursements, however all purchases should be pre-approved by your package manager. Capital items will not be reimbursed.
Sleep-overs	Price on application so that we can consider your individual needs.
Brokered Services if we manage your HCP	Where the client elects to use services from another service provided, the cost is passed through at cost
Disclaimers	We reserve the right to review pricing in line with changes to the social, community, home care and disability services industry award. Please note rates quoted are exclusive of GST

